

## **Consumer guarantee from Gust. Alberts GmbH & Co. KG**

-hereinafter referred to as GAH-Alberts-

Thank you für choosing a GAH ALBERTS product. You can expect outstanding quality from your product. Which is why GAH ALBERTS issues a warranty for ist products, notwithstanding legal provisions. The scope and terms of the warranty result from the following consumer waarranty:

### **1. Warranty preconditions**

Which GAH ALBERTS products are covered?

#### **GAH-Alberts provides the following guarantees against window gratings rusting:**

- 10 years for zinc-phosphated, plastic-coated window gratings
- 15 years for hot-dip galvanised window gratings
- 15 years for hot-dip galvanised, plastic-coated window gratings

The guarantee is a consumer guarantee and does not extend to commercial end customers. Blue-zinc plated window gratings are excluded from the guarantee. The aforementioned guarantee periods are valid from purchase by the end consumer. Guarantee claims can only be accepted for correctly installed products. No external force (e.g. hammer blows, scratches, etc.) should be applied that damages or destructs the product's surface. The consumer must refrain from anything that has an adverse and avoidable effect on the product or, if this is unavoidable, must reduce it to a minimum.

### **2. Warranty case**

What does GAH ALBERTS warrant for?

GAH-Alberts warrants to the end consumer that, during the aforementioned warranty periods, the products listed under figure 1 will not rust and their function no longer be guaranteed or be unreasonably impaired as a result of such an attack of rust.

### **3. Guarantees**

How does the warranty take effect and when ist he warranty excluded?

In accordance withe the warranty, GAH-Alberts guarantees that it will replace the product(s) in the case of Of valid warranty claim. Reimbursement of the purchase price an/or claims for damages, particularly for Consequential exluded. The warranty relates solely to the specifically affected product. GAH ALBERTS reserves the right provide a replacement of the same value.

The warranty does not cover the replacement of products the rust damage of which:

- was caused by modifications to the product carried out without the approval of GAH Alberts
- is based on improper or incorrect use or incorrect installation
- was brought about by an extreme physical/chemical overloaded or overstraining
- came about due to damage caused by repairs
- is based on an external effect, such as accidents, natural disasters and all other causes which which cannot be controlled an/ or foreseen by GAH ALBERTS

If the product is returned, the costs and risk of transportation are to be born by the warrantee, so that Costs for shipping, transportation and travel an labour costs will not be reimbursed by GAH ALBERTS.

#### **4. Assertion of the warranty**

How do I assert the warranty?

The prerequisites for asserting warranty claims:

- The warranty claim must be asserted against GAH-Alberts in due time within the warranty period
- The affected product must be returned at the request of GAH-Alberts
- Written original proof of the conclusion of the purchase contract fort he product must be attached to the warranty(e.g. invoice, receipt).

#### **5. Scope of validity**

Where does the warranty apply?

The warranty applies within Europeans Union. All areas with extreme climatic and extreme enviromental conditions are excluded, however.

#### **6. Applicable law, general terms and conditions, place of jurisdiction**

What else do il need to observe?

This warranty is subject solely to German law, to the exclusion of the United Nations Convention on Contracts for the International Sale of Goods from 11 April 1980. The exclusive place of jurisdiction fort his warranty is the registered office GAH ALBERTS. For the rest, GAH ALBERTS ` gernal terms an conditions shall apply. These can be found on the Internet at [www.gah.de/en/](http://www.gah.de/en/)